

# Ronald McDonald House Akron Guest Guidelines



## General Information

- Parking is in the Buchtel Parking Deck (P3).
- Requested donation is \$20 per night.
- In common areas, shoes or slippers must be worn for safety & hygiene reasons.
- Daily extended visits with your child in the hospital are required while they are admitted.
- **Masks are REQUIRED in all common areas of the House and 6' social distancing.**

## Guests

- Only 2 primary caregivers (as identified at Akron Children's Hospital for stay duration) and patient are permitted in the building and to stay. Patients (under the age of 18) must always be with an adult.
- No visitors, siblings, or other guests.
- All adults (18 years of age or older) are required to pass a Criminal Background Check prior to check-in.

## Daily Health Screening

- Each guest **MUST** present daily health screening sticker provided by Akron Children's Hospital to a RMHA staff member between **9:30am-3:30pm EACH DAY**. If a guest does not present their daily sticker confirmation by 3:30pm their key will be deactivated, and they will be asked to leave for a minimum of 14 days. If that guest is found in the House during those 14 days the entire family will be asked to leave.

## Security

- For everyone's safety, do not let anyone in the front doors. All guests have keys.

## Non-permitted items/activities

- No smoking, vaping, alcohol, illegal drugs, weapons or pets on the premise.

## Guest Room Upkeep

- Guests are responsible for keeping their rooms clean during their stay. Cleaning products can be found in the guest rooms or at the Front Desk.
- If you need fresh linens (towels, sheets, blankets, pillowcases, etc.) please bring the dirty ones to the Front Desk to be swapped out for fresh ones (between 9a-8p).
- Laundry rooms are available for personal laundry on guest floors and must be scheduled for supplies and use at the Front Office (between 9a-8p). Only one family at a time in the laundry room.

## Common Areas

- Guests may cook in the Family Kitchen (one family/side). Please see Front Office to reserve the space before you cook (between 9a-8p).
- The dining room is closed for eating/sitting. Please only access supplies and take them to your room or with you when you leave.

## Food & Beverages

- Personal food/beverage items: please see Front Office for storage options.
- Guests are asked to eat all food in your room.
- Evening meal is served between 5:30p-6:30p daily at the serving bar. Please no kids in the serving line. Leftovers are placed in the community fridge.
  - Prepared food needs to be eaten in the House in your room.

## Medical Information

- Breast pumps available at the Front Office.
- Please request a fridge for your room to store breast milk. Only breast milk may go in this fridge.
- All medical equipment (including diabetic needles) must be disposed of at the Hospital.

**Please sign the line below if you agree to the Ronald McDonald House Akron Guest Guidelines. Please note, if you do not adhere to these guidelines, you may be asked to give up your room at RMH Akron.**

Guest Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Guest Signature: \_\_\_\_\_

Date: \_\_\_\_\_